

Medicare Solutions Contacts

General Contact Information for all Products

Area	Phone Number	Email
Compensation Support	800-475-4465	broker.compensation@mutualofomaha.com
Contacts, Licensing & Producer Services	800-867-6873	contractsandappointments@mutualofomaha.com
Sales Support	800-693-6083	sales.support@mutualofomaha.com
Tech Support	800-847-9785	producerstechsupport@mutualofomaha.com
Senior Health Sales Team		seniorhealthsales@mutualofomaha.com

Medicare Supplement and Dental Only

Area	Phone Number
Policyholder Customer Service mycustomerservicehealth@mutualofomaha.com	800-775-6000
Underwriting	800-995-9324

Prescription Drug Plans Only

Area	Phone Number
Enrollment Status	877-775-1360
General Inquiries for agents only	855-493-1342
Billing Inquiries for members only	877-770-9808 (option 1)
Customer Service for members only	855-864-6797

Application Submissions

App Type	Med Supp, Dental	PDP
e-Apps	MutualofOmaha.com/broker Select the Electronic Applications link on the home page or on the Sales & Marketing tab.	
Paper Apps Order application books through normal channels.	<p>Mail - Normal Delivery Mutual of Omaha P.O. Box 3608 Omaha, NE 68103</p> <p>Mail - Overnight Delivery Mutual of Omaha Records/Mailing Processing Center 9330 State Hwy. 133 Blair, NE 68008-6179</p> <p>Fax to 866-799-9076 When initial premiums are paid through Automated Clearing House (ACH)</p>	<p>Fax 855-567-6711 This is the preferred method to submit paper PDP enrollment forms.</p> <p>Mail Mutual of Omaha Rx P.O. Box 3625 Scranton, PA 18505-9811</p> <p>We must receive PDP enrollment forms within 48 hours after the signed enrollment date.</p>



Producer Website

Sales Professional Access | MutualofOmaha.com/broker

To create your account, click Sign Up and follow the instructions. You need your seven-digit Mutual of Omaha production number to register.



Mobile Quote App - Med Supp and Dental

Download to your smartphone and tablet. Search Quotes for Sales Professionals in the Apple Store or Google Play.